



Learner Assessment Guide Unit Standard 16939

Demonstrate knowledge of advocacy for a fire and rescue service organisation

(Level 3, Credit 4, Version 3)

Level Descriptor

Level	Process	Employing	Responsibility
3	Carrying out processes that: <ul style="list-style-type: none"> • Require a range of well developed skills • Offer a significant choice of procedures • Are employed within a range of familiar contexts 	Employing: <ul style="list-style-type: none"> • Some relevant theoretical knowledge • Interpretation of available information • Discretion and judgement • A range of known responses to familiar problems 	Applied: <ul style="list-style-type: none"> • In directed activity with some autonomy • Under general supervision and quality checking • With significant responsibility for the quantity and quality of output • With possible responsibility for the output of others

Unit Descriptors:

Credit 4 - will require approximately 40 - 48 hours of learning, practice or experience and assessment for a person with no previous knowledge or experience.

Version 3 - This document has been prepared based on version 3 of the Unit Standard.

Elements:

Explain the term advocacy from a fire and rescue service organisation perspective.

Demonstrate knowledge of the application of advocacy interventions from a fire and rescue service organisation perspective.

Prerequisites:

Recommended: Unit 16936, *Demonstrate knowledge of community risk management elements in fire and rescue services*, or demonstrate equivalent knowledge and skills.

Assessment Conditions:

Assessment against this unit standard may take place under real or practical simulated conditions.

Special Notes:

Compliance with the providers Health and Safety policy and procedures is mandatory.

Legislation relating to this unit standard includes the Privacy Act 1993 and subsequent amendments.

Assessment Brief Instructions:

Assessing Element 1: Explain the term advocacy from a fire and rescue service organisation perspective

Candidate ensures advocacy is described in relation to organisational functions and operations.

This may include but not limited to –

- communications
- public relations
- media
- fire and rescue service legislative compliance issues
- fire and rescue response activities

Candidate ensures various types of advocacy interventions are identified in relation to organisational functions and operations. This may include but not limited to –

- individual
- group
- organisation

Assessing Element 2: Demonstrate knowledge of the application of advocacy interventions from a fire and rescue service organisation perspective

Risk profiles are used to identify where advocacy can best be applied.

Candidate ensures interpersonal communication skills required for advocacy interventions are identified. This may include but not limited to –

- empathetic listening
- problem solving
- assertion
- negotiation
- networking

Candidate ensures practical skills required for advocacy interventions are identified.

This may include but not limited to –

- accessing information and resources
- applying information and resources
- networking
- conflict resolution